
2005-2006 Department and Unit Institutional Effectiveness Report

Dean of Students - Attachment 5

Department *Division Goal, Associated Department/Unit Objectives and Outcomes Assessment Information*

3D - Develop and maintain systems for addressing grievances and disputes to assert the dignity of each individual student.

Dean of Students

Judicial Programs

- Objective:** Provide opportunities for students to comprehend institutional policies and procedures and their relationships to individual and group interests and activities.
- # 196** Evaluate the student experience of the judicial process.
- Expected Outcome:** To learn about the strengths and weaknesses of our judicial process (specifically after out-of-court settlements and Student Court hearings).
- Activities Undertaken**
1. Students who met with the Associate Dean and Assistant Dean of Students and agreed to an out of court settlement were surveyed using Palm Pilots and a Student Voice survey after the judicial process was finished. Besides basic demographis information, this survey asked students to respond to questions regarding the deans' concern for academic and personal success, referrals to appropriate services, whether or not the accused students felt they were listened to, treated respectfully, treated fairly, and whether or not they understood the judicial process and their options (121 students participated in this survey after completing an out-of-court settlement).
 2. Students who opted for a Student Court hearing completed the same survey on the Palm Pilots, but were asked to do so after providing information to the hearing panel, but prior to learning the outcome of their hearing. They were asked the same questions as those who participated in an out-of-court settlement, but were asked about whether the panel listened to them and whether or not the student counsel advisor treated them fairly and with respect, whether they understood the judicial process and their options, and if the student counsel member referred them to appropriate services and cared about their academic and personal respect (55 accused students participated).
- Assessment Plan:** Develop a survey through Student Voice that will request student feedback immediately following the conclusion of an out-of-court settlement or Student Court hearing.
- Findings:**
1. Dean was concerned with my personal and academic success: 93% of students responded that they agree or strongly agree (112 of 121 students)
Dean referred me to appropriate support services: 88% responded that they agree or strongly agree (106 out of 121 students)
Dean listened to me carefully: 97% of students responded that they agree or strongly agree (117 out of 121 students)
I was treated with respect: 99% of students responded that they agree or strongly agree (120 out of 121 students)
I was treated fairly: 94% of students responded that they agree or strongly agree (114 out of 121 students)
I understood the process: 97% of students responded that they agree or strongly agree (118 out of 121 students)
I understood my options: 97% of students responded that they agree or strongly agree (116 out of 120 students)
 2. Hearing Panel listened to me carefully: 87% of students responded that they agree or strongly agree (48 out of 55 students-with 2

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responses of not applicable)

Student Counsel advisor was concerned with my personal and academic success: 82% of students responded that they agree or strongly agree (45 out of 55 students)

SC Advisor referred me to appropriate support services: 76% of students responded that they agree or strongly agree (42 out of 55 students)

SC Advisor listened to me carefully: 93% of students responded that they agree or strongly agree (51 out of 55 students)

I was treated with respect: 91% of students responded that they agree or strongly agree (50 out of 55 students)

I was treated fairly: 82% of students responded that they agree or strongly agree (45 out of 55 students)

I understood the process: 89% of students responded that they agree or strongly agree (49 out of 55 students)

I understood my options: 81% of students responded that they agree or strongly agree (44 out of 54 students)

Changes Planned:

Continue to evaluate the out-of-court settlement and Student Court hearing process. Discuss implications of survey with Student Counsel members during fall training to increase percentage of students who understand options and the judicial process, as well as possibilities for making appropriate referrals to support services offered on campus.